

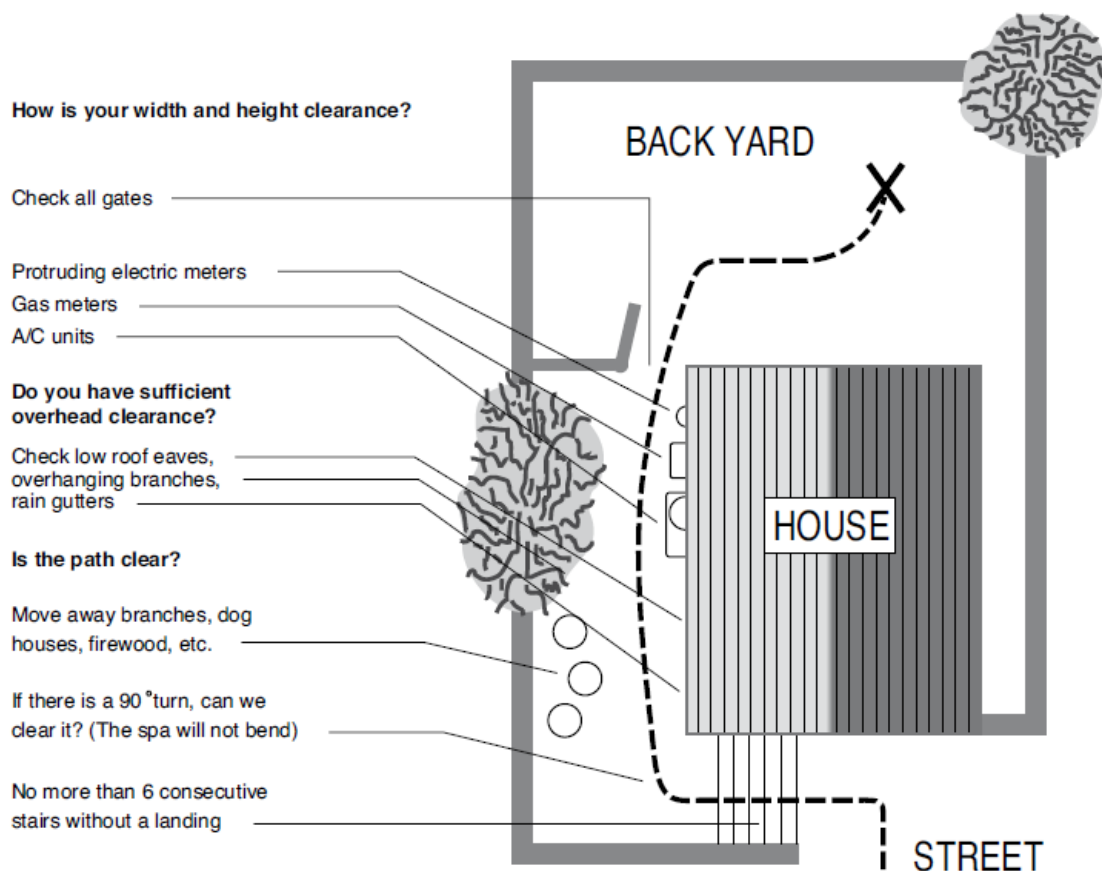
SPA DELIVERY GUIDE



SITE SELECTION

IMPORTANT: Site selection and preparation are your responsibility. Carefully read this document and consult your authorized Master Spas dealer if you have any questions.

When choosing the location for your new Master Spa you should consider the surroundings, your lifestyle, and any privacy concerns. You may want to position your hot tub so that you can take advantage of the most optimal views of your property throughout all of the seasons. Plan for any spa-side accessories you want to incorporate when determining the size of the area you need to for the spa. All of the equipment for your Master Spa is located behind an access panel in the front of the spa. The spa should not be positioned against a wall or with build outs that would block access to this panel. Keep in mind that after a soothing soak and the incredible relaxation provided by Master Spas hydro-massage jets, a long trek across your back yard may prove to be a little inconvenient, especially in the dead of winter.



F O U N D A T I O N

Select a surface that is level and structurally sound. Your Master Spa may be placed on a deck, concrete pad, patio blocks, or pavers. Most hard flat surfaces are acceptable. Patios will typically have a certain amount of drop to allow for water run off but it shouldn't exceed 1" over an 8' area. The entire base of the spa should be supported and cannot be shimmed if the area is out of level. If you plan to place your spa on a deck, determine that the deck's weight bearing load is sufficient. If the deck is significantly elevated, special considerations need to be made, including whether the delivery will require special equipment or additional manpower which can result in additional cost.

D E L I V E R Y A C C E S S

Suntek uses All American Van Lines for spa deliveries. All American's delivery crew will bring your spa to your home using a specially designed Spa Dolly or Spa Sled. When they bring the spa onto your property, the Spa Dolly/Spa Sled carries the spa in a vertical position. Depending on the model, it will require 38" – 40" minimum clearance through gates, between the house and side fences, etc. 7' – 10' overhead clearance will also be needed. The dolly does not go over rocks, holes, up or down stairs, over fences, up or down steep hills, etc. To prepare for delivery, all debris, fences, landscaping and obstacles that limit or block access should be removed.

If you have any questions or concerns regarding the delivery or placement of your Master Spa, Suntek will be happy to perform a complimentary site inspection. Please contact your sales associate with any questions or to schedule a home visit.

7 THINGS TO REMEMBER

1. The delivery crew will not wire the spa. Only a licensed electrician can wire your spa.

Feel free to use your own electrician or we can recommend a trusted and licensed electrician. ACR Electric 631-543-4431 (Craig)

2. The delivery crew will not attach your cover lifter, assemble steps or give you a tutorial.

If you purchased a cover lifter or tutorial with your spa, please call our office to set up an appointment. We will send one of our experienced technicians out for this service. Typically, we will send a technician out within a week of your spa being wired and filled.

3. The delivery crew will not remove the "shipping wood" on the bottom of the spa.

Your electrician will remove the wood when it's time to wire the spa!

4. The delivery crew will dispose of any garbage leftover from the delivery!

Depending on the delivery, it could get a little messy but our delivery crew will make sure the site is left nice and clean.

5. The owner's manual is located behind your front spa panel.

Don't worry - it's there! The owner's manual is taped onto the the electrical pack so that it won't get lost.

6. All balances are to be paid by Bank Check, Certified Check or Cash ONLY.

We cannot take a credit card for the balance. Please refer to your contract.

7. Enjoy your spa!

THANK YOU!

All of us at Suntek Pools & Spas appreciate the trust and confidence you have demonstrated with your purchase. We are certain that your new Master Spa will provide you, your friends, and family many years of enjoyment.

