



1282 Route 110
 Farmingdale, NY 11735
 Tel. 631-249-7727
 Fax. 631-249-7728
 www.SuntekPoolsandSpas.com

Date _____

Salesperson _____

Suffolk License # 22,706-H Nassau License # H2804700000

Pool & Spa Maintenance/Power Vac Contract

Customer Name _____

Address _____ Town _____ State NY Zip _____

Phone 1 _____ Phone 2 _____ Email: _____

What is Included In Maintenance Service

- Weekly water analysis, including the following tests: free and combined chlorine, pH, total alkalinity calcium hardness, cyanuric acid, phosphates, and metals
- Skim surface, brush walls, vacuum pool, brush tile line, clean pump baskets, clean skimmer baskets
- Backwash filter as needed (sand & DE filters), fill chlorine feeder/floater, clean pool cleaner of debris (where applicable), inspect all other pool equipment.

Maintenance Options

Service Type: <input type="checkbox"/> Pool Maintenance <input type="checkbox"/> Spa Maintenance <input type="checkbox"/> Pool & Spa Combo Maintenance <input type="checkbox"/> Power Vac Pool – Time Authorized _____	Pool Size/Shape : _____ Spa Size: _____
Frequency: <input type="checkbox"/> Weekly <input type="checkbox"/> Bi-Weekly Week Maintenance Service to Begin: _____ Week Maintenance Service to End: _____	Price \$ _____ Tax \$ _____ Total \$ _____

Terms & Conditions of Contract

1. Due to OSHA and insurance regulations Suntek Pools & Spas cannot add/ handle chemicals that have been purchased elsewhere.
2. Initial cleaning is not part of weekly maintenance. Initial cleaning is billed at current rates.
3. All maintenance will require a credit card to be placed on file. Suntek Pools & Spas will process the credit card on the subsequent month if payment for the previous month has not been made by the 20th of the prior month.
4. All charges for the previous month must be paid by the 20th of the following month. If payment is not received in full, the service will stop and the customer will pay a 1 ½% service charge each month the balance remains unpaid.
5. Customer shall pay all cost and expenses, including attorney's fees incurred to Suntek Pools & Spas in enforcing any terms or conditions of this agreement.
6. To cancel this contract, the customer must notify Suntek Pools & Spas in writing at least 48 hours before the next scheduled service date.
7. This is only a maintenance cleaning contract. If repairs are needed, they will be scheduled and billed on a separate work order. Our maintenance technicians only perform the maintenance service.
8. Suntek Pools & Spas is not responsible for any fines or damages caused by pumping out pool water, application of chemicals, or refilling of pool.
9. Suntek Pools & Spas is not responsible for damage to liners over 5 years old.
10. Solar blankets must be removed from pools before the maintenance technician arrives. If solar covers are not removed there will be an additional charge. Additional charge for solar cover removal is \$20.00
11. Storm clean-up exceeding 1 hour will be billed at a rate of \$45 per ½ hour in addition to the regular maintenance rate.
12. It is the customer's responsibility to maintain the water level. We cannot be responsible for any equipment damages other issues that may arise as the result of low water level in the pool. The customer must provide ready access to the maintenance tech on the day of service, either by providing a key or insuring the pool and equipment area are unlocked on the day of service. If the tech is locked out, there will be a \$15.00 trip charge to return and clean the pool or spa. No refunds will be given for lockouts.
13. It is the customer's responsibility to contain and restrain all pets. We will do our best to keep the gate closed at all times, but we cannot be responsible if a pet gets out while we are doing our job. In addition, the customer accepts responsibility for any injuries inflicted by pets on our technicians.
14. If our maintenance technician notices a problem with the pool or spa, he will leave you a note and contact our office. In the event a problem arises, please call our office as soon as possible to authorize a repair service call by one of our trained equipment repair specialists.
15. In the event of rain or freezing weather we will not be able to perform maintenance. All appointments are weather permitting.

The customer agrees to the terms and conditions contained in this Service Agreement and authorize Suntek Pools & Spas to bill all service charges to their credit card. In the event the card is no longer usable, the customer agrees to provide a replacement card number at their earliest convenience.

X _____

Date: _____ Rev. 06/23/16